

FYRTUR/KADRILJ遮光捲軸簾品質保證

Motorised roller blinds guarantee

5年
years
品質保證
Guarantee



電動捲軸簾助您隨時隨地控制光暗！配合內置遙控或IKEA Home Smart應用程式，可單獨或同時控制幾個無線窗簾。我們注重品質和功能，更提供5年品質保證。顧客只要按照宜家家居的保養說明，在家中正常使用產品，電動捲軸簾便能耐用多年。本品質保證受本文件所載的條款及細則約束。

香港宜家家居為KADRILJ/FYRTUR無線電池驅動捲軸簾提供5年品質保證 (下稱「本品質保證」)

本品質保證範圍包括什麼？

本品質保證範圍包括窗簾全部功能。於一般家居用途情況下，顧客只要按照宜家家居的保養說明使用產品，產品在保證期內將會正常操作。一般家居用途指每天放下及收起窗簾一次。有效期為香港宜家家居首次購買發票日期起計算5年內。顧客必須出示由香港及澳門宜家家居發出之有效發票或網上購物付款證明之正本/影印本或其照片，以證明首次及其後的更換日期，方可享有有關品質保證。除電池外，所有電子零件都包括在本品質保證內。



FYRTUR 遮光捲軸簾
無線/電池操作，灰色



KADRILJ 捲軸簾
無線/電池操作，灰色

香港宜家家居如何處理本品質保證之申請？

香港宜家家居會因應顧客所提出有關該KADRILJ/FYRTUR無線電池驅動捲軸簾於製造過程中出現的結構性問題而作出檢驗。經檢驗及向生產商查詢(如需要)後，香港宜家家居會全權決定該產品是否適用於本品質保證並保留最終決定權。

本品質保證是如何運作？

- 宜家家居會檢驗相關的產品，並全權決定該產品是否適用於本品質保證並保留最終決定權。若符合本品質保證條件，宜家家居會全權決定維修產品或是以相同或同等級之產品替換。若產品符合本品質保證的條件，我們將負擔維修、備用零件的費用。本品質保證不適用於未經宜家家居授權的任何修改變更。原產品零件一經替換，該原產品零件所有權即為宜家家居所有。
- 如果宜家家居不再銷售該產品，我們將提供適合的替代產品。宜家家居保留替代產品的決定權。

本品質保證不包括什麼？

- 除非嚴重影響窗簾功能，否則本品質保證範圍並不包括窗簾外觀上的變化；
- 本品質保證不適用於以不正確方式貯存，又或以不適當方式使用、濫用、誤用、修改，或以不當清潔方式或清潔產品清潔的窗簾；
- 本品質保證範圍並不包括正常的磨損、破裂或割痕，又或因撞擊或意外引致的損壞；
- 本品質保證將不適用於曾放置在戶外或潮濕環境的產品；
- 本品質保證不包括產品所導致的附帶或衍生性損毀/損壞。
- 本品質保證並不適用於特價陳列品或未能提供發票或網上購物訂單發票付款證明之正本/影本或其照片之產品。

保養說明

- 不可洗滌
- 不可漂白
- 不可焗乾
- 不可熨理
- 不可乾洗

With our motorised roller blinds, you can control the light from your bed, or somewhere else!

Thanks to the included remote control or the IKEA Home Smart App, several wireless blinds can be controlled at the same time or individually. They were developed with a focus on quality and function. This means we can guarantee they will last for 5 years. Meaning that they will still work as well as they did when they were new, provided that our care instructions are followed and they are subjected to normal domestic use. This guarantee of function and materials is subject to the terms and conditions stated in this folder.

IKEA HK will provide 5-year Guarantee to the FYRTUR & KADRILJ motorised roller blinds (“this Guarantee”)

What is covered under this guarantee?

This guarantee covers full functionality of the blinds. This means that, in normal domestic use and provided that our care instructions are followed, the blinds will still work as well as it did when it was new, even after 5 years respectively. In this instance, normal use is defined as taking the blinds down and up once a day. The guarantee is valid for 5 years from the original date of the first purchase of the product. In order to rely on this guarantee, proof of purchase by presenting the original, copy or photo of sales memo or the print-out of Online sales order invoice issued by IKEA Hong Kong/Macau is required to evidence the first purchase and all subsequent replacements. The guarantee will cover:



FYRTUR block-out roller blind
wireless/battery-operated, grey



KADRILJ roller blind
wireless/battery-operated, grey

All electronic parts except for the battery.

How does IKEA HK determine on any claim for this Guarantee?

IKEA HK will examine the product. After examination of the product and consultation with the manufacturer (as needed), IKEA HK shall determine in its sole discretion whether the product is covered under this guarantee. All decisions by IKEA HK shall be final.

What will IKEA do to correct the problem?

- IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this guarantee, IKEA will pay the costs of repairs, spare parts that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA.
- If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

What is not covered under this guarantee?

- This guarantee does not cover changes in the appearance of the blinds unless they have a significant effect on function.
- This guarantee does not apply to products that have been stored incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or cleaning products.
- This guarantee does not cover normal wear and tear or damage caused by impacts or accidents.
- This guarantee does not apply if the product has been placed outdoors or in a humid environment.
- This guarantee does not cover consequential or incidental damages.
- This guarantee does not apply to bargain items, or any products without the original, copy or photo of sales invoice.

Care instructions

- Do not wash.
- Do not bleach.
- Do not tumble dry.
- Do not iron.
- Do not dryclean.



請妥善保存訂購貨品單據和付款證明 (正本/影印本/照片)。

**Please keep all your original sales invoice by
either form of original/copy/photo.**

香港宜家家居保留最終修訂此保證之條款及細則之權利。

若有任何爭議，所有條款及細則均以英文版本為準。

如有查詢，請致電 客戶支援中心熱線 3125 0888

All decisions of IKEA HK shall be final.

In the event of discrepancy, the English version shall prevail.

For enquiries, please call IKEA customer support centre hotline 3125 0888

