

## 燈飾安裝服務

我們樂意為您提供燈飾安裝服務的資料。  
詳情請向燈飾部店員查詢。

### Lighting installation service

We are always pleased to provide you with information related to lighting installation service. Talk to a staff in the Lighting area for further information.



## 服務流程 Service procedure

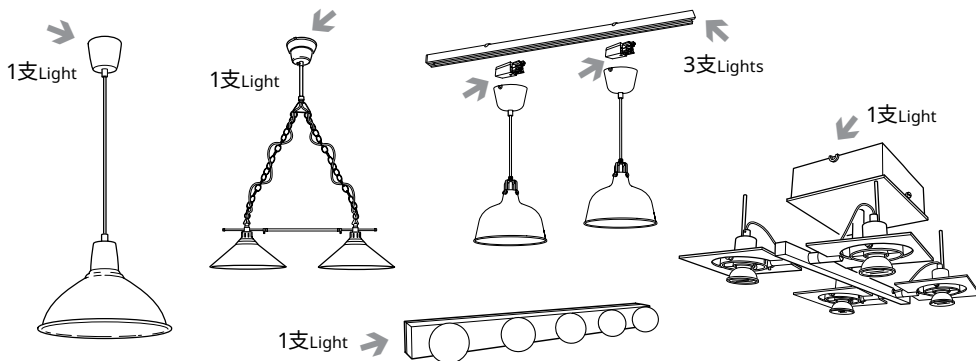
1. 您可於宜家家居分店挑選喜歡的燈飾及配件。
2. 向燈飾部店員查詢工程公司聯絡資料。
3. 付款後並自行提取燈飾回家。
4. 於自取日30天內聯絡工程公司預約安裝，同時確定安裝日期。
5. 完成安裝並向工程公司支付費用。

1. Choosing your favorite lamps and accessories from the IKEA store.
2. To inquire the contact information of service provider from our staff.
3. Take the lamps and accessories home after payment.
4. Contact service provider within 30 days after collection and confirm the installation date.
5. Complete the installation and pay the fee to the service provider.

## 如何計算 How to calculate

無論燈頭數量多少，我們會以接線數量來計算裝燈的總數，例如：

No matter how many number of bulbs, we count the quantity in terms of number of connections, for example:



## 服務及收費 Services and charges

服務範圍 Service areas	收費 (港幣) Charges (HKD)	服務詳情 Service details
<b>安裝第一支燈</b> 1st lamp installation	<b>\$200</b>	<ul style="list-style-type: none"> <li>收費已包括安裝所需之配件</li> <li>收費只適用於同日及同一單位之燈飾安裝</li> <li>Service charge includes the small parts needed for installation.</li> <li>Service charge is for lighting installation done within the same day at one location only.</li> </ul>
<b>安裝第二至第四支燈</b> 2nd - 4th lamp installation	<b>\$150</b>	
<b>安裝第五支及以上的燈</b> 5th or more lamps installation	<b>\$110</b>	
<b>拆除原有位置之舊燈</b> Dismantle the existing lamp	<b>\$30</b>	<ul style="list-style-type: none"> <li>拆除風扇燈為\$250</li> <li>此服務不包括燈具棄置</li> <li>Removal of fan light at \$250</li> <li>This service does not include lamp disposal</li> </ul>
<b>額外加長電源 (每支)</b> Extension of electrical supply (per unit)	<b>\$150/米metre</b>	<ul style="list-style-type: none"> <li>不足一米亦當一米計算</li> <li>Less than ONE metre will be calculated as ONE metre</li> </ul>
<b>東涌及馬灣地區附加費</b> Sub-charge to Tung Chung and Ma Wan	<b>\$120</b>	<ul style="list-style-type: none"> <li>不包括其他離島</li> <li>Excludes other outlying islands</li> </ul>
<b>愉景灣地區附加費</b> Sub-charge to Discovery Bay	<b>\$180</b>	<ul style="list-style-type: none"> <li>不包括其他離島</li> <li>Excludes other outlying islands</li> </ul>

天花高度如超過九尺顧客需自備長梯。其他服務請直接聯絡工程公司以便報價。完工後請即付款。  
Customers should prepare ladder for installation if the ceiling height over 9ft. For other services please directly contact Service Provider for quotation. Payment settle immediately after completion of lighting installation.

### 條款及細則：

1. 燈飾安裝服務訂價只適用於香港宜家家居購買之燈飾。
2. 燈飾安裝不適用於玻璃、石膏板、雲石、玻璃棉天花或金屬表面。
3. 除非牆身已預留足夠長度的電線可供接駁，否則不可在牆身背面取電裝燈。
4. 裝燈數量該以實際的接駁數目計算，若一套燈飾需分別接駁兩個裝置，裝燈數目應為兩盞，如此類推。
5. 工程公司恕不負責為客人清理因拆除舊燈而遺留在牆身或天花表面的污漬。
6. 工程公司恕不負責賠償因拆除舊燈而導致之任何損毀。
7. 根據環保署的<噪音管制條例>規定，噪音安裝工程不得於平日晚上七時至清晨七時；或公眾假期的任何時段內施工。
8. 如要取消安裝或作重新安排，請於原定安裝日期兩天前直接聯絡工程公司。
9. 此服務須於燈飾自取日後30天內使用。
10. 如非上述情況之安裝，請聯絡工程公司另行報價。
11. 收費只適用於住宅用戶，商業用戶則須向工程公司另行商議。
12. 電工必須於燈飾安裝過程中穿上安全鞋。
13. 如因現場環境因素或燈具組件不齊而未能完成安裝，工程公司將收取港幣\$200行政費。
14. 宜家家居保留解釋及修訂此服務之條款及細則之權利。

### Terms and Conditions:

1. Lighting installation service charge is for lamps purchased from IKEA Hong Kong only.
2. Lamps cannot be installed on glass, plaster, marble, fibreglass or metal surface.
3. Unless the wall has been reserved a sufficient wire for connection, otherwise lamps cannot be installed if the electrical supply is on the other side of the wall.
4. The quantity of lighting installation is computed by the actual quantity of connection(s). If a set of lighting requires two connections respectively, the quantity of lighting installation should be two, etc.
5. Service provider is not responsible for cleaning up the wall and/or ceiling after dismantlement.
6. Service provider is not responsible for any damages caused during dismantling.
7. According to the regulation of "Noise Control Ordinance" from Environmental Protection Department, it is not allowed to do noisy construction work between 7pm to 7am on weekdays, or anytime on general holidays.
8. Two days advance notice to the service provider is required for cancellation or re-scheduling of lighting installation.
9. This service must be used within 30 days after the lamps are being picked up.
10. Any condition not matching the above will be subjected to separate quotation.
11. The above quotation is for domestic use only. Separate quotation is needed for commercial use.
12. The electrician must wear safety shoes during the lighting installation.
13. If the installation fails due to the on-site environmental factors or insufficient parts, we will charge an administration fee of HK\$200.
14. IKEA reserves the final right to change the service charges and interpret the terms and conditions herein.

如有查詢，請瀏覽IKEA.com.hk，亦可致電客戶支援中心熱線3125 0888或電郵至enquiry@IKEA.com.hk。  
For enquiries, please browse IKEA.com.hk/en, contact IKEA customer support centre hotline at 3125 0888 or email to enquiry@IKEA.com.hk