

# BROR貯物系列品質保證

## Storage system guarantee

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辦公室傢具必須品質出眾，才能應付日常生活及工作的需要。經過對品質及耐用程度的嚴格測試 (桌子：EN1730、EN527及ANSI/BIFMA x5.5，收納傢具：ISO7170、EN14073、EN14074及ANSI/BIFMA x5.9)，適合辦公室使用。因此，我們為BROR貯物系列提供10年品質保證，確保主要組件的功能十年不變，保障物料及手工的損耗程度。此品質保證受本文件列明的條款及細則約束。

Everyday life at home and work puts high demands on office furniture. BROR storage system have been tested according to the highest standards for office use (EN1730, EN527 and ANSI/BIFMA x5.5 for table, ISO7170, EN14073, EN14074 and ANSI/BIFMA x5.9 for storage) and meets our strict standards for quality and durability. For this reason, we are able to offer a 10-year guarantee against defects in materials, workmanship and function on all main parts in the BROR storage system. This guarantee is subject to the terms and conditions stated in this folder.

## 本品質保證範圍包括什麼？

BROR貯物系列的主要組件，保障物料及手工的損耗程度。

## 本品質保證範圍不包括什麼？

以下產品不在本品質保證範圍內：

- BROR 活動几
- BROR 工作檯
- BROR 掛鈎
- BROR 層板分隔板
- BROR 工具架

## 保養與使用

- 使用兩個星期後，將螺絲鎖緊，每年須檢查螺絲緊度數次。
- 所有表面：用在沾溫和的清潔劑擦拭，然後用乾布擦乾。

## 需要服務時該如何聯絡我們

您可經WhatsApp 或微信至+852 6736 5169或電郵至 [enquiry@ikea.com.hk](mailto:enquiry@ikea.com.hk) 或致電+852 3125 0888 (0800-347 澳門客戶)，出示由香港及澳門宜家家居發出之有效發票或網上購物付款證明之正本/影印本或其照片，以證明首次及其後的更換日期。

### What is covered under this guarantee?

The guarantee covers defects in materials, workmanship and function on all main parts in the BROR storage system from the date of purchase at IKEA.

### What products are not covered under this guarantee?

The following products are not covered under the guarantee:

- BROR trolley
- BROR work bench
- BROR hook for post
- BROR shelf divider
- BROR tool holder

### Care instructions

Tighten the screws after two weeks of use, and make sure they stay tight by checking them a couple of times per year. For all surfaces: wipe clean with a cloth dampened with a mild detergent, then dry with a dry cloth.

### How to reach us if you need assistance

You can contact IKEA Hong Kong & Macau through below channels:

WhatsApp or Wechat to +852 6736 5169 or email to [enquiry@ikea.com.hk](mailto:enquiry@ikea.com.hk) or call +852 3125 0888 (0800 347 for Macau Customer) and show your proof of purchase by presenting the original, copy or photo of sales order or the print-out of Online sales order invoice issued by IKEA Hong Kong/Macau is required to evidence the first purchase and all subsequent replacements.

# 請妥善保存訂購 貨品單據和付款證明 (正本/影印本/照片)。

**Please keep all your original  
sales invoice by either form of  
original/copy/photo.**

香港宜家家居保留最終修訂此保證之條款及細則之權利。  
若有任何爭議，所有條款及細則均以英文版本為準。  
如有查詢，請致電 客戶支援中心熱線 3125 0888

All decisions of IKEA HK shall be final. In the event of discrepancy,  
the English version shall prevail. For enquiries, please call  
IKEA customer support centre hotline 3125 0888

